

Franklin County Veterans Service Commission



WELCOME HOME

2012 Annual Report

VETERANS SERVICE COMMISSION

Carl W. Swisher, American Legion Representative President
Michael L. Close, Veterans of Foreign Wars Representative..... Vice President
Merle Pratt, Disabled American Veterans Representative Secretary
Miles Durfey, AMVETS Representative..... Member
Larry W. Roberts, MOPH/VVA Representative..... Member

OFFICE STAFF

Douglas Lay Director
John C. Warrix Assistant Director
Angela M. Cline..... Executive Assistant

Anna M. Henry Administrative Assistant
Catherine L. Radford Administrative Secretary
Joshua A. Timson (first day 6/4/2012) Administrative Secretary
Sheila E. Quappe (resigned 5/4/2012) Administrative Specialist
Staci Bitzer (first day 10/9/2012) Administrative Specialist
Barry J. Roberts Fiscal Specialist

Darrel A. Peaks (retired 6/29/2012) CVSO/Veterans Benefits Specialist
Marva Marshall..... Veterans Benefits Specialist
Diana M. Burford Veterans Benefits Specialist
J. Ron Reidenbaugh CVSO/Veterans Benefits Specialist
Angel M. Guillereault Veterans Benefits Specialist
Doreen M Lafferty Veterans Benefits Specialist
Matthew Wyman Veterans Benefits Specialist
Robert Taylor Veterans Benefits Specialist
Rachel A. Hawkins..... Veterans Benefits Specialist
Andrea D. Fitzgerald..... Veterans Benefits Specialist
Tara L. Saunders Veterans Benefits Specialist
Richard V. Smith Veterans Benefits Specialist
Justin Goodman (first day 4/2/2012)..... Veterans Benefits Specialist

OFFICE ACTIVITY

January 1, 2012 to December 31, 2012

| Office Activity type | Direction | Count |
|-----------------------------------|-----------|---------------|
| E-mail | In | 33,198 |
| | Out | <u>13,311</u> |
| | Sub Total | 46,509 |
| Fax | In | 4,284 |
| | Out | <u>1,343</u> |
| | Sub total | 5,627 |
| Mail | In | 2,778 |
| | Out | <u>5,086</u> |
| | Sub Total | 7,864 |
| Phone | In | 24,943 |
| | Out | <u>7,070</u> |
| | Sub Total | 32,013 |
| Overall Total for Office Activity | | 92,013 |



VETERAN SERVICE COMMISSION

Applications Taken By Era

Count of Applicants Requesting Service from 1/1/2012 to 12/31/2012

| | | | |
|-------------|-----------------------------|---------------|------------|
| | <i>Appeal to Commission</i> | Denied | 5 |
| | | Approved | 7 |
| | <i>Appeal to Supervisor</i> | Approved | 4 |
| | <i>New</i> | Approved | 43 |
| | | Open | 1 |
| | <i>Renewal</i> | Approved | 166 |
| | | Denied | 1 |
| | | Total: | 227 |
| GL | <i>Appeal to Commission</i> | Approved | 5 |
| | | Denied | 2 |
| | | Partial | 5 |
| | <i>New</i> | Approved | 2 |
| | <i>Renewal</i> | Approved | 15 |
| | | Partial | 1 |
| | | Total: | 30 |
| GL E | <i>Appeal to Commission</i> | Denied | 1 |
| | <i>Appeal to Supervisor</i> | Partial | 1 |
| | <i>New</i> | Approved | 1 |
| | <i>Renewal</i> | Approved | 7 |
| | | Total: | 10 |
| GL W | <i>Appeal to Commission</i> | Approved | 1 |
| | | Total: | 1 |
| IRAQ | <i>Appeal to Commission</i> | Approved | 23 |
| | | Partial | 6 |
| | | Denied | 6 |
| | <i>Appeal to Supervisor</i> | Approved | 15 |
| | | Partial | 3 |
| | <i>New</i> | Approved | 12 |
| | <i>Renewal</i> | Approved | 39 |
| | | Total: | 104 |

| | | | |
|---------|-----------------------------|---------------|----|
| IRAQ E | <i>Appeal to Commission</i> | Approved | 18 |
| | | Denied | 8 |
| | | Partial | 1 |
| | <i>Appeal to Supervisor</i> | Partial | 1 |
| | | Approved | 15 |
| | <i>New</i> | Approved | 5 |
| | <i>Renewal</i> | Approved | 36 |
| Partial | | 1 | |
| | | Total: | 85 |

| | | | |
|--------|-----------------------------|----------|---------------|
| IRAQ W | <i>Appeal to Commission</i> | Approved | 3 |
| | | Denied | 1 |
| | | | Total: |

| | | | |
|----|-----------------------------|---------------|----|
| KW | <i>Appeal to Commission</i> | Denied | 11 |
| | | Approved | 8 |
| | | Partial | 1 |
| | <i>Appeal to Supervisor</i> | Approved | 4 |
| | | Partial | 1 |
| | <i>New</i> | Approved | 9 |
| | <i>Renewal</i> | Approved | 59 |
| | | Total: | 93 |

| | | | |
|------|-----------------------------|---------------|----|
| KW E | <i>Appeal to Commission</i> | Approved | 5 |
| | | Denied | 4 |
| | | Partial | 1 |
| | <i>Appeal to Supervisor</i> | Approved | 7 |
| | | Approved | 5 |
| | <i>New</i> | Approved | 66 |
| | <i>Renewal</i> | Partial | 1 |
| | | Total: | 89 |

| | | | |
|------|----------------|---------------|---|
| KW W | <i>Renewal</i> | Approved | 1 |
| | | Total: | 1 |

| | | | | |
|-----------------------------|-----------------------------|-----------------------------|------------|-----|
| OIF/OEF | <i>Appeal to Commission</i> | Denied | 8 | |
| | | Approved | 19 | |
| | | Partial | 4 | |
| | <i>Appeal to Supervisor</i> | Approved | 18 | |
| | | <i>New</i> | Approved | 22 |
| | <i>Renewal</i> | Partial | 1 | |
| | | Approved | 15 | |
| | | Total: | 87 | |
| | <hr/> | | | |
| | PEACETIME | <i>Appeal to Commission</i> | Partial | 7 |
| Approved | | | 11 | |
| Denied | | | 14 | |
| <i>Appeal to Supervisor</i> | | Approved | 15 | |
| | | Partial | 1 | |
| <i>New</i> | | Approved | 11 | |
| | | Partial | 1 | |
| | | <i>Renewal</i> | Approved | 53 |
| | | Partial | 1 | |
| | | Total: | 114 | |
| <hr/> | | | | |
| PG | <i>Appeal to Commission</i> | Denied | 26 | |
| | | Approved | 63 | |
| | | Appeal | 1 | |
| | | Partial | 14 | |
| | <i>Appeal to Supervisor</i> | Approved | 29 | |
| | | Partial | 1 | |
| | <i>New</i> | Approved | 12 | |
| | | <i>Renewal</i> | Approved | 103 |
| | | Partial | 1 | |
| | Total: | 250 | | |
| <hr/> | | | | |
| PG E | <i>Appeal to Commission</i> | Approved | 107 | |
| | | Denied | 34 | |
| | | Partial | 18 | |
| | <i>Appeal to Supervisor</i> | Approved | 55 | |
| | | Denied | 1 | |
| | | Partial | 4 | |
| | <i>New</i> | Approved | 23 | |
| | | Withdrawn | 1 | |
| | <i>Renewal</i> | Approved | 236 | |
| | Total: | 479 | | |

| | | | | |
|-------|-----------------------------|----------------|---------------|------|
| PG W | <i>Appeal to Commission</i> | Approved | 8 | |
| | | Denied | 2 | |
| | | Partial | 1 | |
| | <i>Appeal to Supervisor</i> | Approved | 1 | |
| | | <i>New</i> | Approved | 1 |
| | | <i>Renewal</i> | Approved | 3 |
| | | Total: | 16 | |
| <hr/> | | | | |
| PGE W | <i>Appeal to Commission</i> | Approved | 1 | |
| | | Total: | 1 | |
| <hr/> | | | | |
| PT | <i>Appeal to Commission</i> | Approved | 223 | |
| | | Partial | 48 | |
| | | Denied | 100 | |
| | <i>Appeal to Supervisor</i> | Approved | 102 | |
| | | Partial | 8 | |
| | | <i>New</i> | Approved | 53 |
| | | | Partial | 2 |
| | | | Denied | 1 |
| | <i>Renewal</i> | Approved | 804 | |
| | | Partial | 3 | |
| | | Denied | 1 | |
| | | | Total: | 1345 |
| <hr/> | | | | |
| PT W | <i>Renewal</i> | Approved | 1 | |
| | | Total: | 1 | |
| <hr/> | | | | |
| VN | <i>Appeal to Commission</i> | Partial | 10 | |
| | | Approved | 50 | |
| | | Denied | 17 | |
| | <i>Appeal to Supervisor</i> | Approved | 20 | |
| | | <i>New</i> | Approved | 16 |
| | <i>Renewal</i> | Approved | 262 | |
| | | Partial | 2 | |
| | | Total: | 377 | |
| <hr/> | | | | |

| | | | |
|-----------------------------|-----------------------------|-----------------------------|---------------|
| VN E | <i>Appeal to Commission</i> | Approved | 104 |
| | | Denied | 53 |
| | | Partial | 29 |
| | <i>Appeal to Supervisor</i> | Approved | 46 |
| | | Partial | 2 |
| | <i>New</i> | Approved | 33 |
| | <i>Renewal</i> | Approved | 602 |
| | | Open | 1 |
| | | Partial | 1 |
| | | | Total: |
| VN W | <i>Appeal to Commission</i> | Denied | 1 |
| | | Approved | 1 |
| | <i>Renewal</i> | Approved | 1 |
| | | Total: | |
| WW II | <i>Appeal to Commission</i> | Approved | 10 |
| | | Denied | 5 |
| | <i>Appeal to Supervisor</i> | Approved | 10 |
| | | Partial | 1 |
| | <i>New</i> | Approved | 7 |
| | | <i>Renewal</i> | Approved |
| | Total: | | 109 |
| | WW II E | <i>Appeal to Commission</i> | Partial |
| <i>Appeal to Supervisor</i> | | Approved | 1 |
| <i>Renewal</i> | | Approved | 1 |
| | | Total: | 3 |
| WWI | <i>Renewal</i> | Approved | 1 |
| | | Total: | |
| WWII W | <i>Appeal to Supervisor</i> | Approved | 2 |
| | | Approved | 3 |
| | <i>Renewal</i> | Withdrawn | 1 |
| | | Total: | |



VETERAN SERVICE COMMISSION

Weekly Averages

From 1/1/2012 to 12/31/2012 , 52 weeks

| Description | Total Amount | % of Total Approved Amounts | Average Per Week |
|-----------------------|--------------|-----------------------------|------------------|
| Available Budget | \$0.00 | 0.00% | \$0.00 |
| cable bill | \$0.00 | 0.00% | \$0.00 |
| Car Ins | \$0.00 | 0.00% | \$0.00 |
| car pmt | \$0.00 | 0.00% | \$0.00 |
| car repair | \$39,856.92 | 1.88% | \$766.48 |
| cell phone | \$0.00 | 0.00% | \$0.00 |
| Child Support | \$0.00 | 0.00% | \$0.00 |
| Clothing | \$0.00 | 0.00% | \$0.00 |
| Cota Ticket | \$0.00 | 0.00% | \$0.00 |
| Credit Card | \$0.00 | 0.00% | \$0.00 |
| Dental Fees | \$348,793.84 | 16.47% | \$6,707.57 |
| Doctor Fees | \$0.00 | 0.00% | \$0.00 |
| eating out | \$0.00 | 0.00% | \$0.00 |
| Electric | \$55,370.09 | 2.61% | \$1,064.81 |
| Electric-Deposit | \$4,632.46 | 0.22% | \$89.09 |
| Electric-Late Charges | \$0.00 | 0.00% | \$0.00 |
| Electric-Past Due | \$62,524.23 | 2.95% | \$1,202.39 |
| Electric-Reconnect | \$5,827.54 | 0.28% | \$112.07 |
| Entertainment | \$0.00 | 0.00% | \$0.00 |
| Eye Exam/Glasses | \$7,136.39 | 0.34% | \$137.24 |
| Food Voucher | \$460,650.00 | 21.75% | \$8,858.65 |
| Food Vouchers Pending | \$0.00 | 0.00% | \$0.00 |
| Fuel Oil | \$2,832.69 | 0.13% | \$54.47 |
| Gas | \$27,104.26 | 1.28% | \$521.24 |
| gas for the car | \$0.00 | 0.00% | \$0.00 |
| gas for the home | \$0.00 | 0.00% | \$0.00 |
| Gas-Deposit | \$693.00 | 0.03% | \$13.33 |
| Gas-Late Charges | \$0.00 | 0.00% | \$0.00 |
| Gas-Past Due | \$26,776.46 | 1.26% | \$514.93 |
| Gas-Reconnect | \$5,206.63 | 0.25% | \$100.13 |
| Gasoline Voucher | \$0.00 | 0.00% | \$0.00 |
| Groceries, etc. | \$0.00 | 0.00% | \$0.00 |
| Haircut Voucher | \$0.00 | 0.00% | \$0.00 |
| Long Distance | \$0.00 | 0.00% | \$0.00 |
| Lot Rent | \$1,819.70 | 0.09% | \$34.99 |
| Manual Voucher | \$0.00 | 0.00% | \$0.00 |
| MAPS | \$0.00 | 0.00% | \$0.00 |

| | | | |
|--------------------------|-----------------------|--------|--------------------|
| Medications | \$0.00 | 0.00% | \$0.00 |
| Meijer Voucher | \$13,160.00 | 0.62% | \$253.08 |
| Meijer Vouchers Pending | \$0.00 | 0.00% | \$0.00 |
| Monthly Bus Ticket | \$0.00 | 0.00% | \$0.00 |
| Mortgage | \$68,696.70 | 3.24% | \$1,321.09 |
| Mortgage Condo Fee | \$0.00 | 0.00% | \$0.00 |
| Mortgage It cgs | \$2,086.26 | 0.10% | \$40.12 |
| Mortgage Past Due | \$77,877.52 | 3.68% | \$1,497.64 |
| Not Applicable | \$276.06 | 0.01% | \$5.31 |
| Other Household Expenses | \$2,573.50 | 0.12% | \$49.49 |
| Past Due Lot Rent | \$3,094.00 | 0.15% | \$59.50 |
| Police Check | \$0.00 | 0.00% | \$0.00 |
| Propane | \$958.14 | 0.05% | \$18.43 |
| Property Taxes | \$0.00 | 0.00% | \$0.00 |
| Real Estate Taxes | \$985.39 | 0.05% | \$18.95 |
| Rent | \$417,598.24 | 19.72% | \$8,030.74 |
| Rent 1/3rd Request | \$790.00 | 0.04% | \$15.19 |
| Rent 1/4th Request | \$0.00 | 0.00% | \$0.00 |
| Rent Condo Fee | \$0.00 | 0.00% | \$0.00 |
| Rent Half Request | \$24,188.35 | 1.14% | \$465.16 |
| Rent Late Charges | \$19,313.79 | 0.91% | \$371.42 |
| Rent Past Due | \$302,591.81 | 14.29% | \$5,819.07 |
| Rent-Deposit | \$55,213.53 | 2.61% | \$1,061.80 |
| Second Mortgage | \$0.00 | 0.00% | \$0.00 |
| Storage Fee | \$2,181.09 | 0.10% | \$41.94 |
| Telephone | \$0.00 | 0.00% | \$0.00 |
| Transportation | \$0.00 | 0.00% | \$0.00 |
| Trash | \$164.07 | 0.01% | \$3.16 |
| Water | \$34,996.29 | 1.65% | \$673.01 |
| Water-Late Charges | \$127.23 | 0.01% | \$2.45 |
| Water-Past Due | \$24,737.41 | 1.17% | \$475.72 |
| Water-Reconnect | \$3,446.70 | 0.16% | \$66.28 |
| YMCA | \$9,197.00 | 0.43% | \$176.87 |
| YMCA-BackRent | \$3,900.61 | 0.18% | \$75.01 |
| YMCA-Deposit | \$684.00 | 0.03% | \$13.15 |
| Totals: | \$2,118,061.90 | | \$40,731.96 |

| Weeks Remaining: | Weekly Average | Required Funds |
|-------------------------|-----------------------|-----------------------|
| 0 | \$40,731.96 | \$0.00 |

Average Award

| | | |
|------------------------------------|------|----------|
| Total Applications Taken | 4307 | |
| Total Approved Applications | 4000 | \$529.52 |

VETERAN SERVICE COMMISSION

Performance Summary

Performance summary between 1/1/2012 to 12/31/2012

| Name | Count |
|-----------------------------------------------|-------|
| Total Veterans Entering Office | 24464 |
| Veterans Filing Financial Claims | 4307 |
| Veterans Receiving Financial Claims | 4000 |
| Veterans Requesting Food Vouchers | 2775 |
| Veterans Receiving Food Vouchers | 2571 |
| Veterans Requesting Help with Rent | 1227 |
| Veterans Receiving Help with Rent | 1096 |
| Veterans Requesting Help with Mortgage | 171 |
| Veterans Receiving Help with Mortgage | 132 |
| Veterans Requesting Help with Utilities | 653 |
| Veterans Receiving Help with Utilites | 574 |
| Veterans Requesting Help with Medical | 892 |
| Veterans Receiving Help with Medical | 892 |
| Veterans Requesting Help with Household Items | 17 |
| Veterans Receiving Help with Household Items | 15 |
| Veterans Receiving Bus Tickets | 424 |
| Veterans Receiving Gas Vouchers | 531 |
| Veterans Receiving Meijer Vouchers | 140 |



VETERAN SERVICE COMMISSION

Services Rendered Count for Officer

Appointment counts between 1/1/2012 to 12/31/2012

Totals for All Employees

| | | |
|------------------------|----------------------------|------|
| Service (Forms) | 10-10EZ | 88 |
| | 10-10EZR | 3 |
| | 21-0516-1 | 11 |
| | 21-0781 | 41 |
| | 21-0845 | 83 |
| | 21-22 | 548 |
| | 21-2680 | 44 |
| | 21-4138 | 1146 |
| | 21-4138* | 156 |
| | 21-4142 | 172 |
| | 21-526 (comp) | 34 |
| | 21-526-Compensation | 191 |
| | 21-526-CompensationPension | 14 |
| | 21-526-Pension | 51 |
| | 21-526B-ARE | 179 |
| | 21-526EZ | 57 |
| | 21-527 | 7 |
| | 21-530 | 16 |
| | 21-534 | 75 |
| | 21-534 DIC | 5 |
| | 21-686c | 78 |
| | 21-8416 | 18 |
| | 40-0247 | 7 |
| | DD-2680 (CRSC) | 10 |
| | SF 180 | 247 |
| | sf-180 | 358 |
| | VA5655 | 13 |
| | 21-534 Pension | 7 |
| | 21-8940 | 30 |
| | DD-215 | 1 |
| | VA Benefit Search | 24 |
| | VA Expedite Form | 7 |
| | 10-10D | 4 |
| | 20-572 | 22 |
| | 21-0518-1 | 7 |
| | 26-1880 | 11 |
| | 28-1900 | 6 |

| | |
|----------------------------|----|
| 40-1330 | 3 |
| DD-2860 (CRSC) | 3 |
| Direct Deposit VA form | 2 |
| SF-15 Vets Preference | 1 |
| 10-10 VAOPC | 23 |
| 26-1817 XC Home Loan | 1 |
| 10-8678 Clothing Allowance | 2 |
| 29-4364 RH Insurance | 1 |
| 9 | 5 |
| Appeal Options Form | 2 |
| COVA FORM 1 | 1 |
| 22-5490 | 1 |
| NA 13055 Med. Reconstruct | 1 |
| 21-601 | 1 |
| 21-8049 | 1 |

| | | |
|-----------------------------|-------------------------------|------|
| Service (Interviews) | Indigent Burial | 15 |
| | Aportionment | 18 |
| | Birth Records | 17 |
| | Burial Claim/Funeral Home | 114 |
| | Claim Development | 2480 |
| | Compensation | 1502 |
| | Compensation Granted | 204 |
| | Compensation Status | 327 |
| | DD-214/Pick-up | 206 |
| | DIC | 175 |
| | DIC Granted | 16 |
| | Discharge Certificate Request | 142 |
| | Discharge Upgrade | 54 |
| | Drop-off for VA Claims | 10 |
| | Education | 116 |
| | Home Loans | 46 |
| | Homeless Veteran | 13 |
| | Income Verification | 221 |
| | Letters Mailed | 591 |
| | Miscellaneous | 910 |
| | Notary Services | 19 |
| | NPRC Request Status | 15 |
| | NSC Pension | 338 |
| | NSC Pension Granted | 32 |
| | NSC Pension Status | 26 |
| | Ohio Bonus | 96 |
| | OVERPAYMENT/DEBT | 52 |

| | |
|-----------------------------|-----|
| PERS/SMR REQUEST NPRC | 34 |
| Recorded DD-214 | 242 |
| Referred to Job Services | 32 |
| Referred To Vet Center | 10 |
| Request Award Ltr | 9 |
| Service Medals Request | 21 |
| Survivors Benefits | 160 |
| Suvivors Pension | 203 |
| Taxi Assistance | 26 |
| VA Appeal | 52 |
| VA Homeless Vet Program | 15 |
| | 2 |
| Clinical Appeals | 9 |
| Death Records | 8 |
| Informal Claim By | 124 |
| Letter of Service | 13 |
| Letters Recieved | 701 |
| Notice of Disagreement | 19 |
| Pres. Memorial Certificate | 23 |
| VSC Release of Info | 2 |
| Widows Pension Granted | 21 |
| 21-674 | 8 |
| ODVS DD-214 Request | 34 |
| Referred to Financial Asst. | 10 |
| Referred to the VBA | 3 |
| Auth. Greyhound Pass | 4 |
| VA life insurance | 4 |
| Formal Claim By Phone | 2 |

2012 SAFE HOUSING PROGRAM

This program provides home modifications and repairs, along with Emergency Response Systems for eligible veterans so they may live in their homes free of barriers and unsafe conditions.

| | |
|------------------|--------------|
| HR-4th QTR-2011 | \$43,272.63 |
| ERS-4th QTR-2011 | \$10,303.33 |
| ERS-1st QTR-2012 | \$11,877.54 |
| HR-1st QTR-2012 | \$77,935.76 |
| ERS-2nd QTR-2012 | \$12,446.20 |
| HR-2nd QTR-2012 | \$35,814.50 |
| ERS-3rd QTR-2012 | \$13,282.14 |
| HR-3rd QTR-2012 | \$36,477.11 |
| <hr/> | |
| TOTAL | \$241,409.21 |

**VETERANS SERVICE MEALS ON WHEELS
2012 REPORT**

| <i>MONTH</i> | <i>TOTAL MEALS</i> | <i>COST</i> | <i>TOTAL CLIENTS</i> |
|------------------|--------------------|-------------|----------------------|
| <i>DECEMBER</i> | 1,094 | \$7,789.28 | 27 |
| <i>JANURAY</i> | 1,070 | \$7,618.40 | 26 |
| <i>FEBRUARY</i> | 1,202 | \$8,558.24 | 28 |
| <i>MARCH</i> | 1,251 | \$8,907.12 | 29 |
| <i>APRIL</i> | 1,123 | \$7,995.76 | 30 |
| <i>MAY</i> | 1,326 | \$9,441.12 | 41 |
| <i>JUNE</i> | 1,406 | \$10,010.72 | 39 |
| <i>JULY</i> | 1,520 | \$10,822.40 | 39 |
| <i>AUGUST</i> | 1,667 | \$11,869.04 | 42 |
| <i>SEPTEMBER</i> | 1,513 | \$11,142.80 | 41 |
| <i>OCTOBER</i> | 1,681 | \$11,968.72 | 40 |
| <i>NOVEMBER</i> | 1,577 | \$11,228.24 | 39 |

| | |
|--------------------|--------------|
| Total Meals Served | Total Cost |
| 16,430 | \$117,351.84 |

TRANSPORTATION PROGRAM

This program provides transportation to/from medical appointments for veterans and their spouses who have no other way of getting to their appointments.

| | ACME | BOBCAT | Columbus Green Cab | Arrown | Metro | TOTAL MONTHLY |
|-------------|-------------|--------------|-----------------------|------------|------------|--------------------------------|
| December | 8,599.32 | 8,456.25 | | | | \$17,055.57 |
| January | 8,169.96 | 8,327.33 | | | | \$16,497.29 |
| February | 7,488.60 | 7,324.95 | | | | \$14,813.55 |
| March | 8,300.96 | 8,056.88 | | | | \$16,357.84 |
| April | 7,488.28 | 7,340.85 | | | | \$14,829.13 |
| May | 6,751.04 | 9,211.59 | 166.25 | | | \$16,128.88 |
| June | 6,025.04 | 7,624.40 | 1,570.99 | 29.48 | | \$15,249.91 |
| July | 6,163.40 | 6,522.08 | 2,364.67 | 110.88 | | \$15,161.03 |
| August | 6,146.08 | 9,855.36 | 2,179.33 | 620.18 | | \$18,800.95 |
| September | 6,601.20 | 8,255.75 | 1,917.98 | 933.90 | | \$17,708.83 |
| October | 5,982.12 | 10,393.16 | 2,029.96 | 1,222.98 | 161.33 | \$19,789.55 |
| November | 6,385.64 | 9,539.47 | 1,493.62 | 1,291.40 | 960.91 | \$19,671.04 |
| TOTAL | | | | | | COMBINED TOTAL \$202,063.57 |
| Per Company | \$84,101.64 | \$100,908.07 | \$11,722.80 | \$4,208.82 | \$1,122.24 | |

COUNTY ACTIVITY REPORT 2012
FRANKLIN COUNTY VETERANS SERVICE COMMISSION

| |
|-------------------------------------------------------------------------------|
| Financial Report Prepared By (Name and Title): Anna M Henry, Admin. Assistant |
| Direct Phone# 525-2525 |

GENERAL BUDGET INFORMATION

| | |
|-----------------------------------------|----------------------|
| 1. Total Commission's Budget Requested: | \$ <u>5,081,745</u> |
| 2. Total Budget Appropriation: | \$ <u>4,776,575</u> |
| 3. Total Budget Spent: | \$ <u>4,625,850</u> |
| 4. Total Value of .5 mills: | \$ <u>13,062,019</u> |

DIRECT FINANCIAL ASSISTANCE

| | |
|------------------------------------------------------------------------------------------------------|-----------------------------------|
| 1. Financial Assistance Budget Requested: | \$ <u>2,770,422</u> |
| 2. Financial Assistance Appropriation: | \$ <u>2,062,385</u> |
| 3. Financial Assistance Expenditures: | \$ <u>2,051,283</u> |
| 4. (a) Total Assisted: <u>4000</u> + (b) Total Denied: <u>307</u> + (c) Total Incomplete: <u>0</u> = | |
| | (d) Total Applicants: <u>4307</u> |
| 5. Total Unique (Non-Repeating) Veterans Assisted: | 4,906 |

OTHER FINANCIAL EXPENDITURES

| | |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------|
| 1. Amount paid out by County to help in defraying the expenses of Memorial Day (307.66 ORC) | \$ <u>13,080</u> |
| 2. Total amount paid out by County for veteran's burials and funerals (5901.16 to 5901.26) | \$ <u>92,079</u> |
| 3. Total amount paid out by County for the setting of government markers/headstones | \$ <u>121,604</u> |
| 4. Total amount paid out by County for flags and their holders | \$ <u>11,366</u> |
| 5. Total cost of transporting veterans for medical services | \$ <u>201,861</u> |
| 6. Total veterans transported to DVA Medical Facilities (count each time vet went as one) | <u>4,526</u> |
| 7. How does your county transport veterans for medical appointments? (Check All That Apply) | |
| <input checked="" type="checkbox"/> POV/Gas Reimbursement <input type="checkbox"/> Volunteers <input checked="" type="checkbox"/> Public Transport <input type="checkbox"/> Commission Van <input type="checkbox"/> DAV Vans | |
| 8. Does your County transport wheel chair bound vets with the above resources? | <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No |
| 9. Does your County transport wheel chair bound vets using outside sources? | <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No |
| 10. Training Expenses for Veterans Service Commissioner's for year | \$ <u>150</u> |

COUNTY ACTIVITY REPORT 2012 CONTINUED

11. Training Expenses for office staff not included above: \$8,776

12. Dollar amount expended on veterans' OUTREACH \$73,356

INFORMATION TECHNOLOGY

1. Do you have Internet access? Yes No
2. County Veteran Service Office's Web Address: Yes
3. Do you have access to the Department of Veterans Affairs' computer system? Yes
4. If you answered "Yes" to the previous question, do you use it? If "No," why not? Yes
5. What version of Microsoft Operating System do you have? Windows XP
6. What Software do you use to file veterans' claims (VETREX, VIMS, VSOFT, VIRTUAL VETERAN, or something else)? Please specify which one(s); if none, "NONE". eVetAssist

SHARED SERVICES:

1. Does the veterans service commission "share services" with other sections/departments within your county government? Yes No
2. Adjacent county governments? Yes No
3. What sections/departments? Department of Aging/Senior Options and LifeCare Alliance/Meals on Wheels
4. Please explain, what types of services have you shared?

We work with Senior Options thru two programs that we developed, the Safe Housing Program and ERS Program. The Safe Housing Program deals with wheelchair ramps, handicap accessibility services, safety devices, and minor home repairs and modifications. The ERS program deals with supplying veterans and/or their spouse with an Emergency Response Service. The Meals on Wheels program provides meals to qualified veterans and/or their spouse. With all of these programs/services each veteran needs to meet the qualifications of the other agency before we verify them as veterans.